TERMS AND CONDITIONS

Effective Date: February 7, 2024

Business Name: Crossworknet Website: <u>www.crossworknet.com</u> Contact Email: HR@crossworknet.com Business Location: Oregon, USA

By completing a purchase on <u>www.crossworknet.com</u>, you agree to the following Terms and Conditions. Please read them carefully before proceeding.

1. Payment Terms

- All payments must be made in full at the time of purchase.
- Accepted payment methods include Visa, Mastercard, American Express, PayPal, and other options listed during checkout.
- Your payment information is securely processed, and no sensitive data is stored on our servers.

2. Refund Policy

- All sales are final and non-refundable.
- Refunds are only issued in cases where technical errors prevent access to the purchased course or product. These issues must be reported within 7 days of purchase to qualify for a refund.
- To request a refund due to technical access issues, please contact **HR@crossworknet.com.**

3. Delivery of Digital Products

- Upon successful payment, you will receive immediate access to the purchased course materials via email or your account dashboard.
- If you experience delays or technical issues, please contact our support team at **HR@crossworknet.com**.

4. License and Usage

- Your purchase grants you a single-user license for personal use only.
- Redistribution, sharing, resale, or any unauthorized use of course materials is strictly prohibited and may result in legal action.
- Course access cannot be transferred to another individual without prior written approval from **Crossworknet**.

5. Privacy and Security

- Your personal and payment information is collected solely for the purpose of processing your order and will be handled securely.
- For details on how we protect your data, please review our **Privacy Policy** at www.crossworknet.com/privacy (if applicable).

6. Disclaimers

- The courses and materials provided on <u>www.crossworknet.com</u> are for educational and informational purposes only.
- Results from applying the content may vary depending on individual effort, experience, and circumstances.
- We do not guarantee specific outcomes or results from using our courses.

7. Intellectual Property

- All content, including text, graphics, logos, and course materials, is the intellectual property of **Crossworknet**.
- Unauthorized use, reproduction, or distribution of any content is strictly prohibited.

8. Support & Customer Service

- For assistance with purchases, access, or other inquiries, please email us at **HR@crossworknet.com.**
- Support is available 24/7 via email or during business hours (8 AM 6 PM PST).

9. Governing Law

- These Terms and Conditions are governed by the laws of **Oregon**, USA.
- Any disputes arising from purchases or interactions with <u>www.crossworknet.com</u> will be resolved in accordance with these laws.

10. Changes to Terms and Conditions

- We reserve the right to update or modify these Terms and Conditions at any time without prior notice.
- By continuing to use the website after updates are posted, you agree to the revised terms.

Acknowledgment

By completing your purchase, you confirm that you have read, understood, and agree to these Terms and Conditions.

For any questions, please contact <u>HR@crossworknet.com</u>.

